

## Student Accounts FAQ

- Where can I setup my student account?
  - Navigate to [www.hainescityhighschool.com](http://www.hainescityhighschool.com), select “Students” under the “Resources” menu and proceed to the “Polk Schools Portal.” Select “Change / Reset Password” and follow the screen prompts.
- Where do I get my username and one time pin number?
  - Any teacher for which you have a scheduled class can provide this information.
- Where can I reset my password if I forget it or have trouble logging in?
  - Navigate to [www.hainescityhighschool.com](http://www.hainescityhighschool.com), select “Students” under the “Resources” menu and proceed to the “Polk Schools Portal.” Select “Change / Reset Password” and follow the screen prompts.
- How do I check my grades online?
  - Navigate to [www.hainescityhighschool.com](http://www.hainescityhighschool.com), select “Students” under the “Resources” menu and proceed to the “Student Portal.” Login with your username and password.